

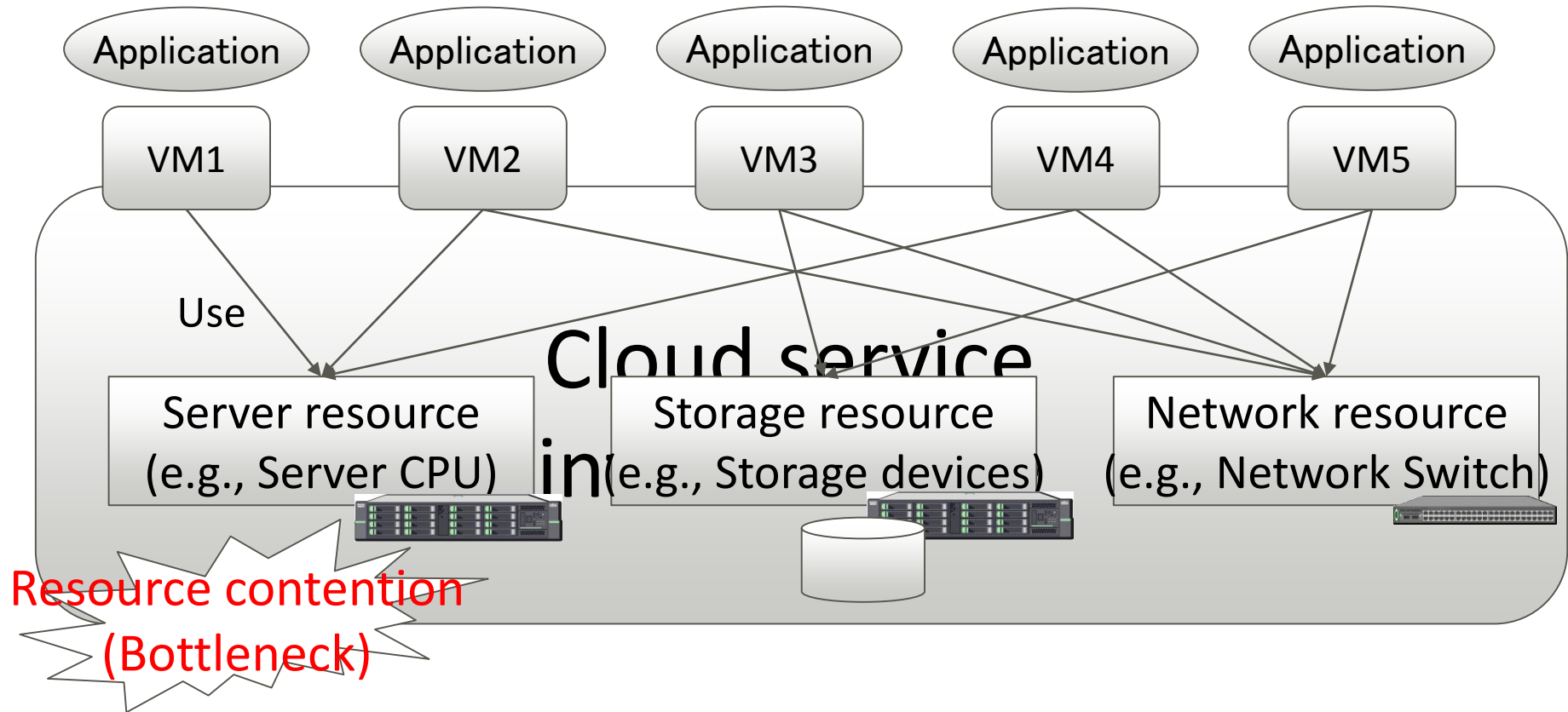
A Resource Contention Analysis Framework for Diagnosis of Application Performance Anomalies in Consolidated Cloud Environments

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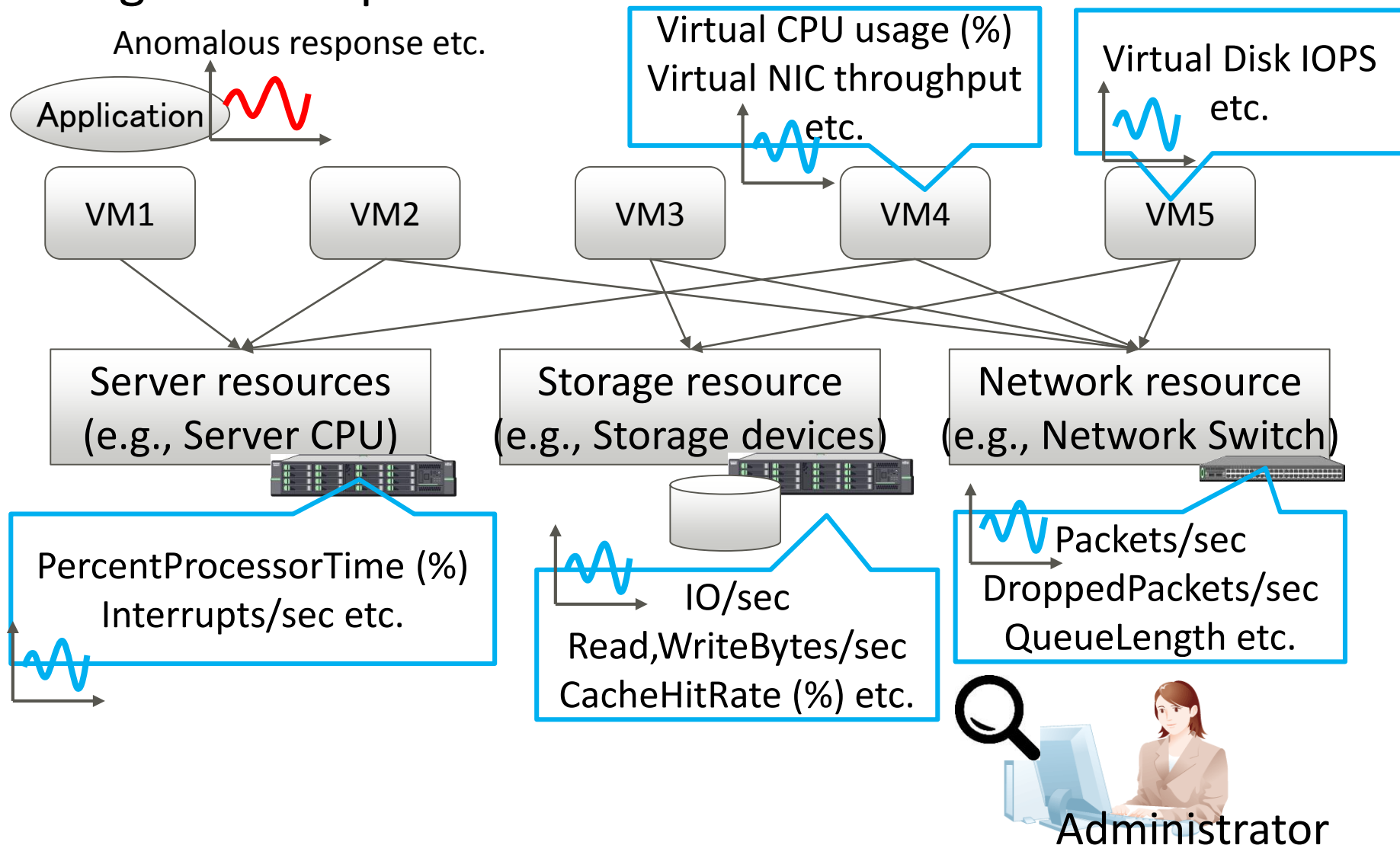
Performance Problems in Cloud

- Physical resources in cloud are shared within VMs and applications.
- Anomalous workloads of applications create bottlenecks in cloud



Performance Diagnosis

■ Diagnose the performance anomalies with metrics



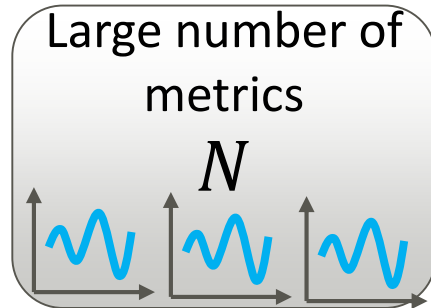
How much does the diagnosis cost?

■ Without any diagnosis tools

- All available N metrics have to be investigated



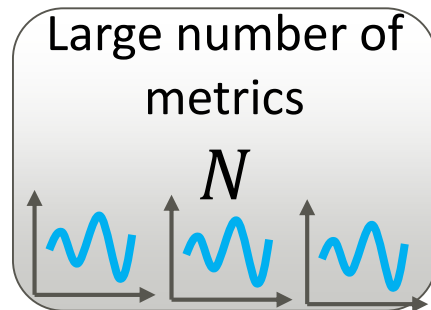
Administrator



$$\text{Diagnosis cost: } X = \alpha N$$

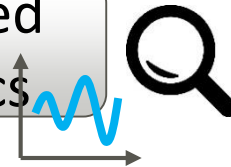
■ With a diagnosis tool

- Diagnosis tool can automatically select causal metrics



Diagnosis tool

Selected metrics



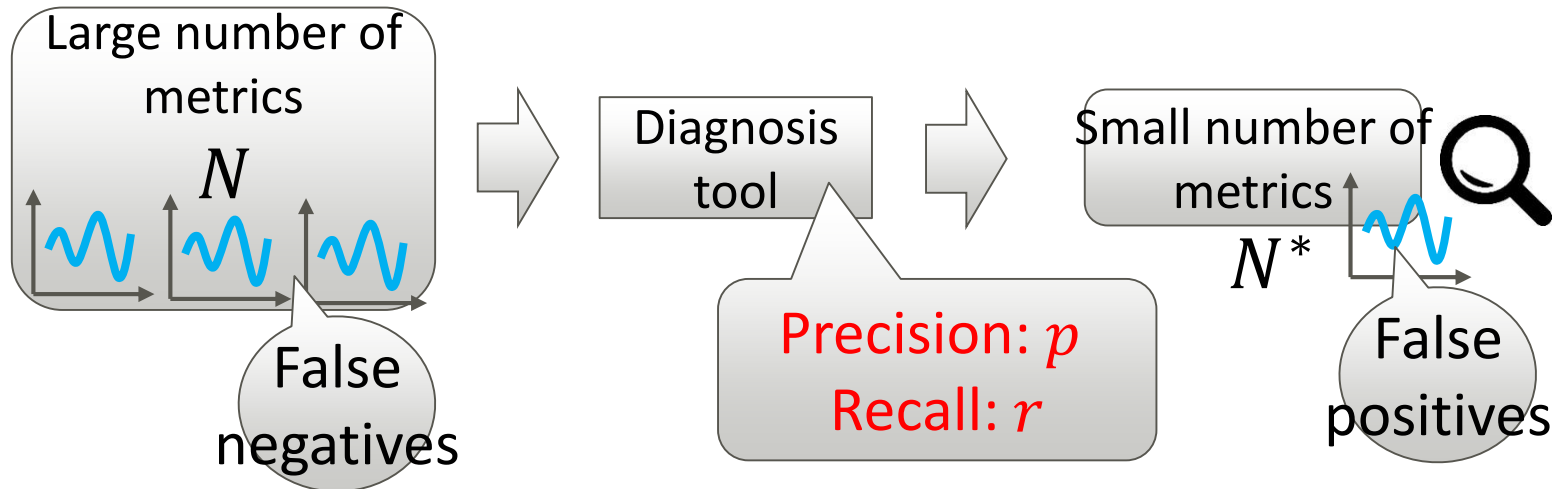
$$\text{Diagnosis cost: } X^* = 0$$



The Remaining Diagnosis Cost

■ A diagnosis tool is not perfect !

- The diagnosis tool leaves some diagnosis costs for users.



■ *The Remaining Diagnosis Cost* is estimated as:

$$X^* = \alpha N^* (1 - p) + \alpha (N - N^*) (1 - r)$$

Selected metrics include false positives with probability, $1 - p$

Additional investigation is required with probability, $1 - r$

The Remaining Diagnosis Cost

- Transform the formula as follows

$$\begin{aligned} X^* &= \alpha N^* (1 - p) + \alpha (N - N^*) (1 - r) \\ &= X - \underbrace{\alpha N \left(\frac{d-1}{d} r + \frac{1}{d} p \right)}_{\text{Gain of the diagnosis tool}} \quad (N = dN^*, d \geq 1) \end{aligned}$$

Gain of the diagnosis tool



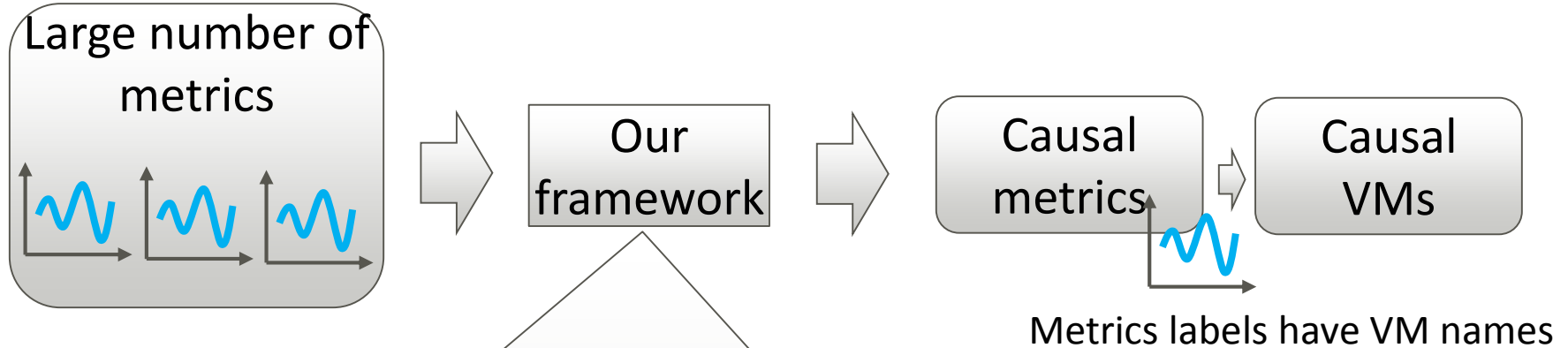
Recall is more important than precision !

When $d \rightarrow \infty$, the gain is approaching $\alpha N r$
and p makes no contributions.

Our Framework Approach

■ Objective of our framework

- Select causal metrics and VMs **with better recall**

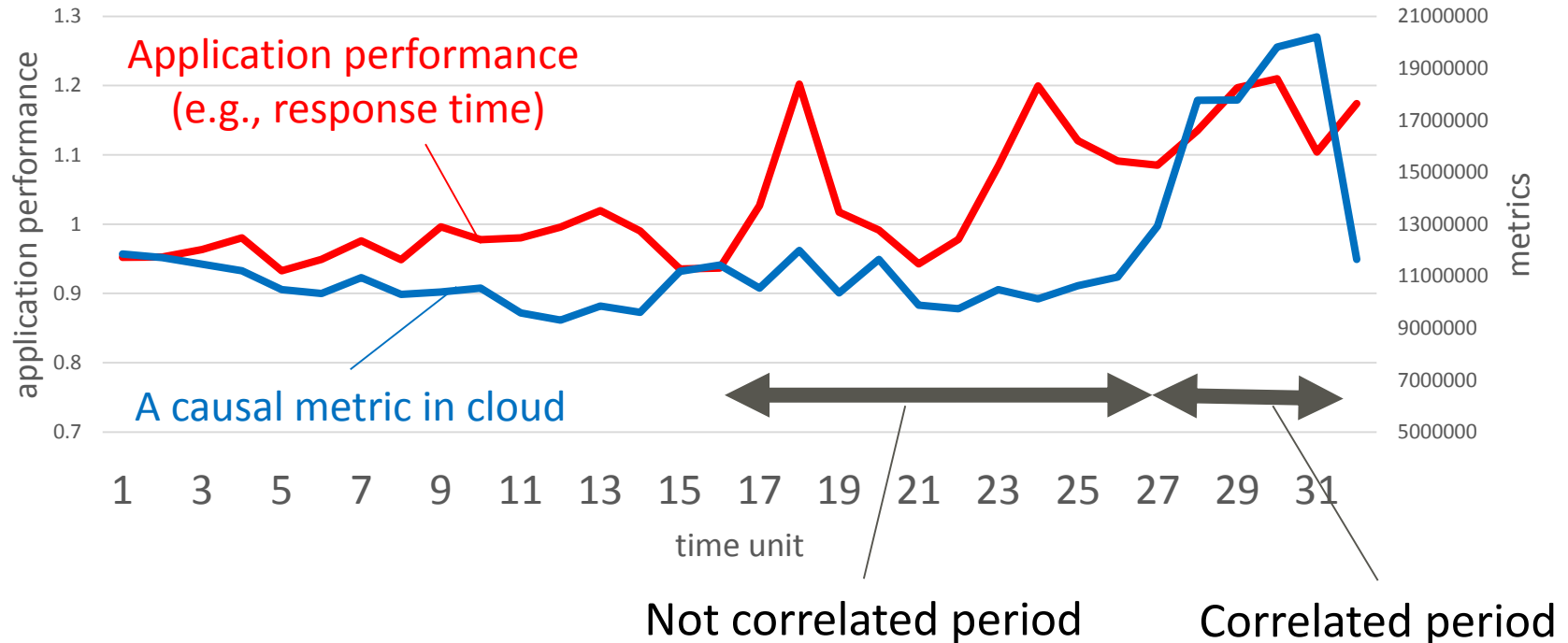


■ Statistical correlation analysis

- Evaluate Pearson correlation between time-series
- Mining **Association Rules** in time-series data
 - => reduce false negatives and achieve better recall!

Why the false negatives occur?

- Temporary correlated metrics lead to false negatives

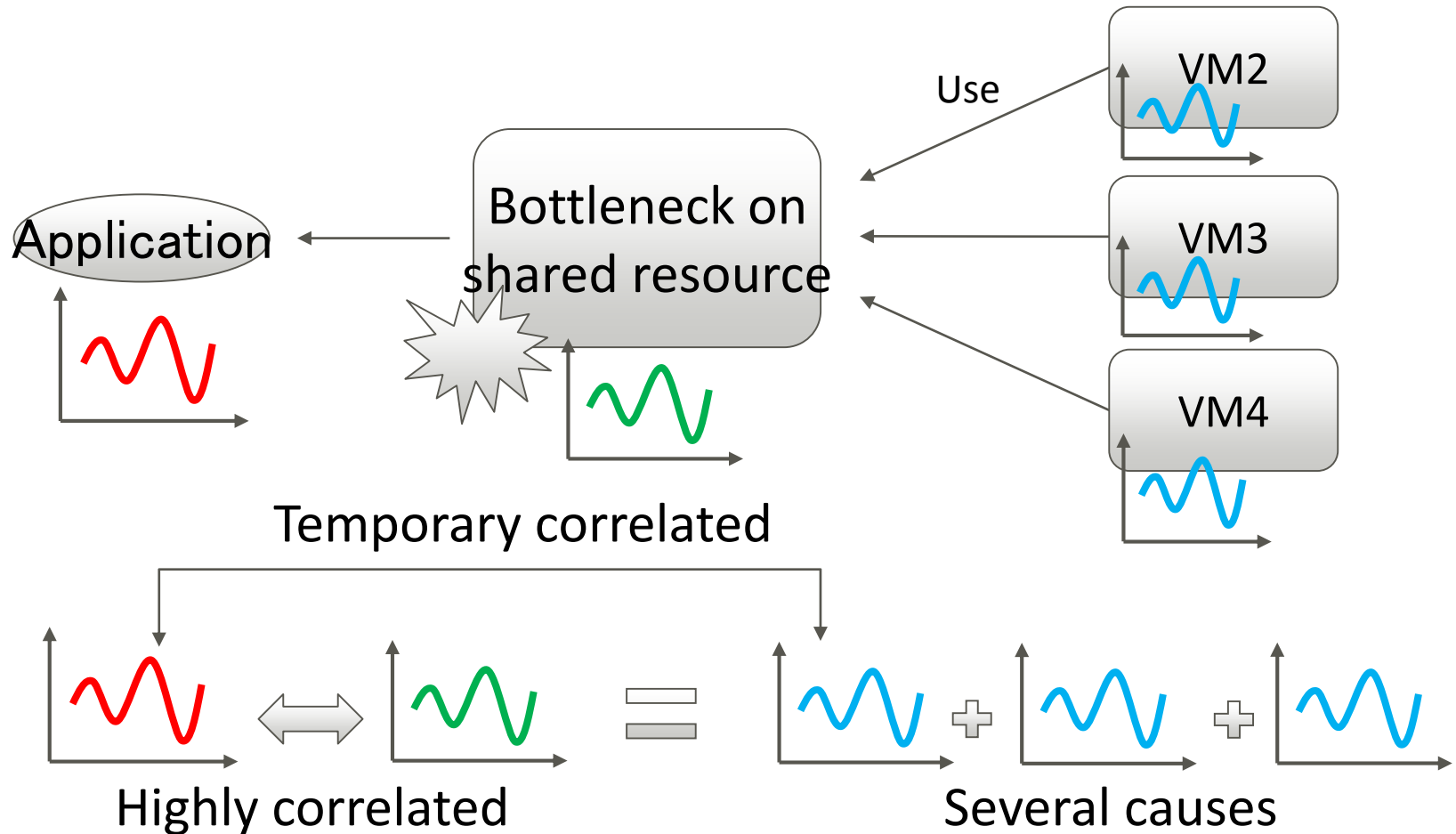


Statistical Pearson correlation is not sufficient!

Correlation coefficient is 0.559 in this case

Temporary Correlated Metrics

■ Why does the temporal correlation occur?

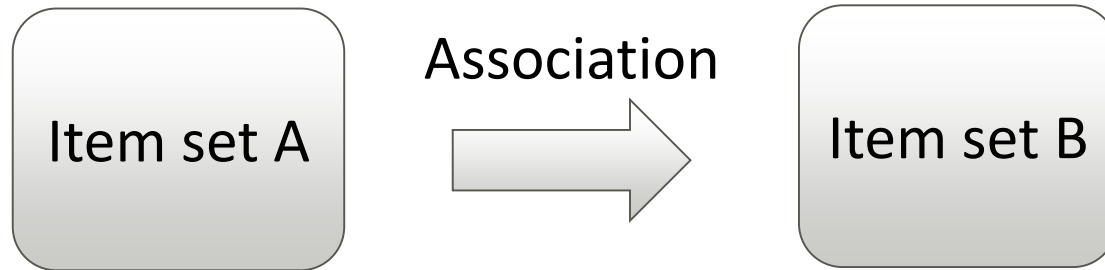


When several causes exist, the temporary correlations occur!

Association Rule Analysis

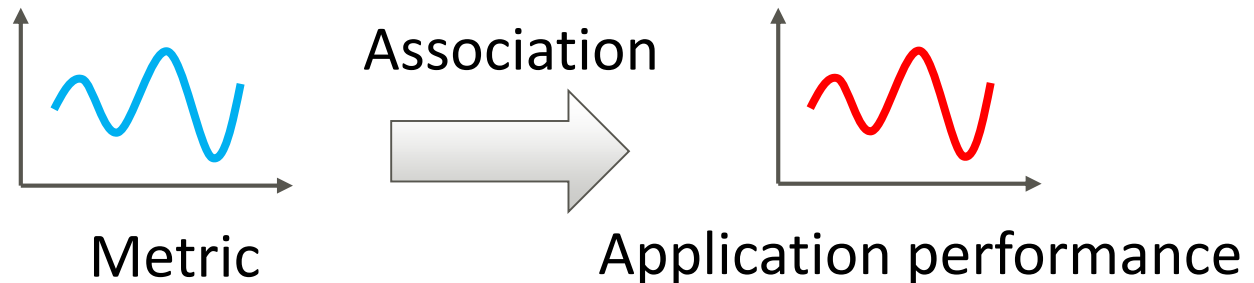
- Widely used in data-mining area
- Discovering relations between variables in databases

Original



A event with a item set A is likely to bring about a event with a item set B

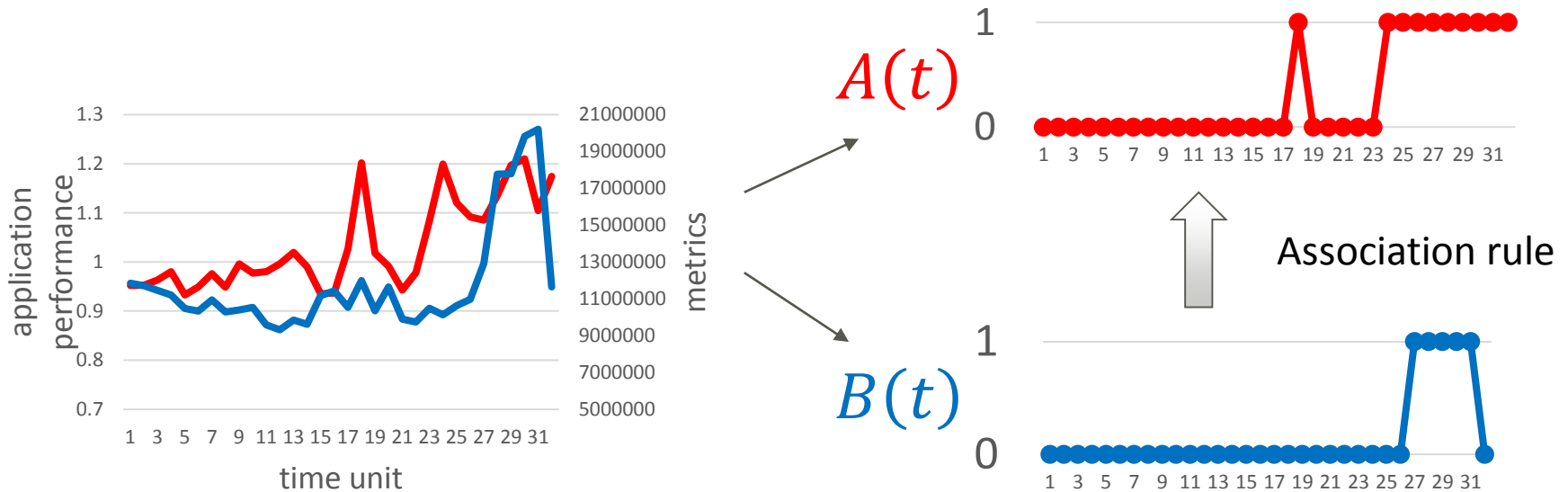
Our framework



A anomalous metric behavior is likely to bring about a anomalous application performance

Association Rule in time-series

■ Calculate the *confidence* and *support* measures



$$\text{confidence}(B \rightarrow A) = \frac{\sum_t A(t) \cdot B(t)}{\sum_t B(t)} = \frac{5}{5} = 1$$

A valid association rule exists?

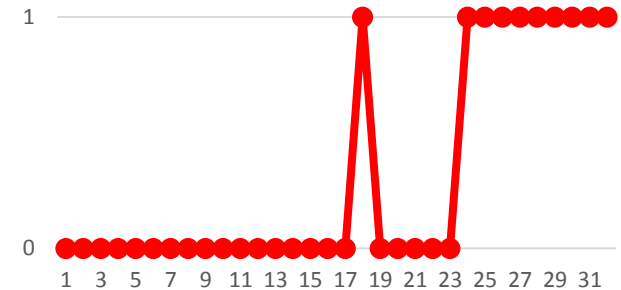
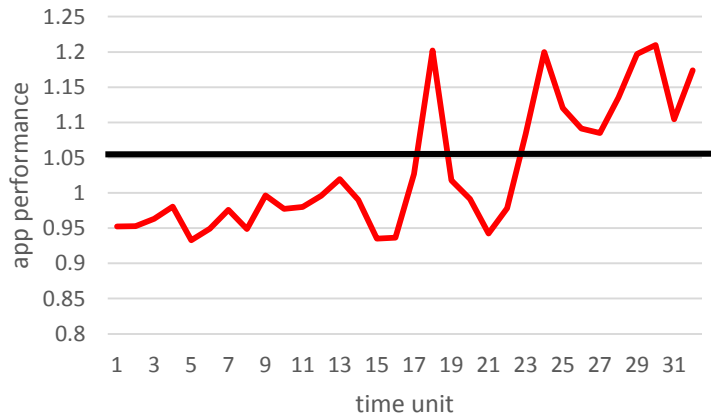
$$\text{support}(B \rightarrow A) = \frac{\sum_t A(t) \cdot B(t)}{\sum_t A(t)} = \frac{5}{10} = 0.5$$

How strong the association?

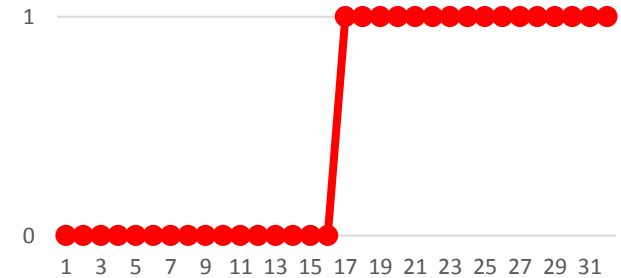
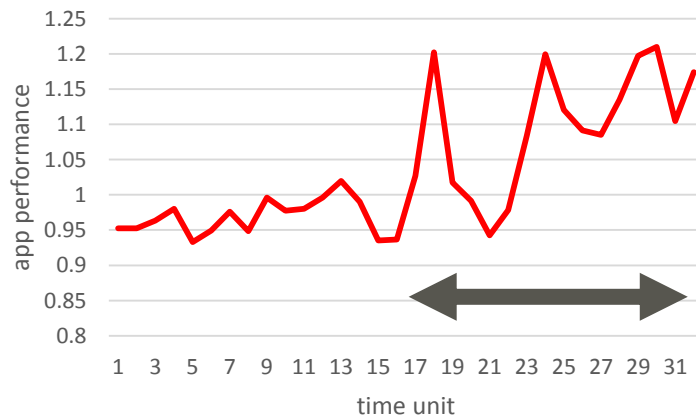
Association Rule Calculation

Application performance discretizing

Example1: User-defined threshold



Example2: User-defined anomalous period



Association Rule Calculation

Metrics discretizing

Investigate the optimal discretizing threshold for each metric



time unit t	$m(t)$
1	11851874
2	11708705
3	11464851
4	11207176
5	10479006
6	10336769
7	10941646
8	10293431
..	...
30	19815091
31	20206165
32	11647891

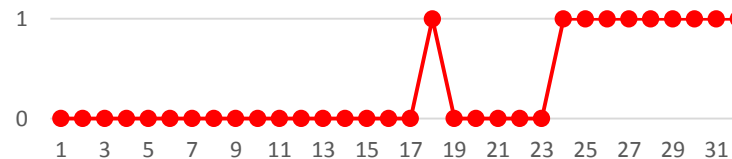
Candidates of the optimal threshold

Optimal threshold

$$= \arg \max_{m(t)} \text{support}(B_{m(t)} \rightarrow A) \quad s.t. \text{confidence}(B_{m(t)} \rightarrow A) \geq 0.8$$

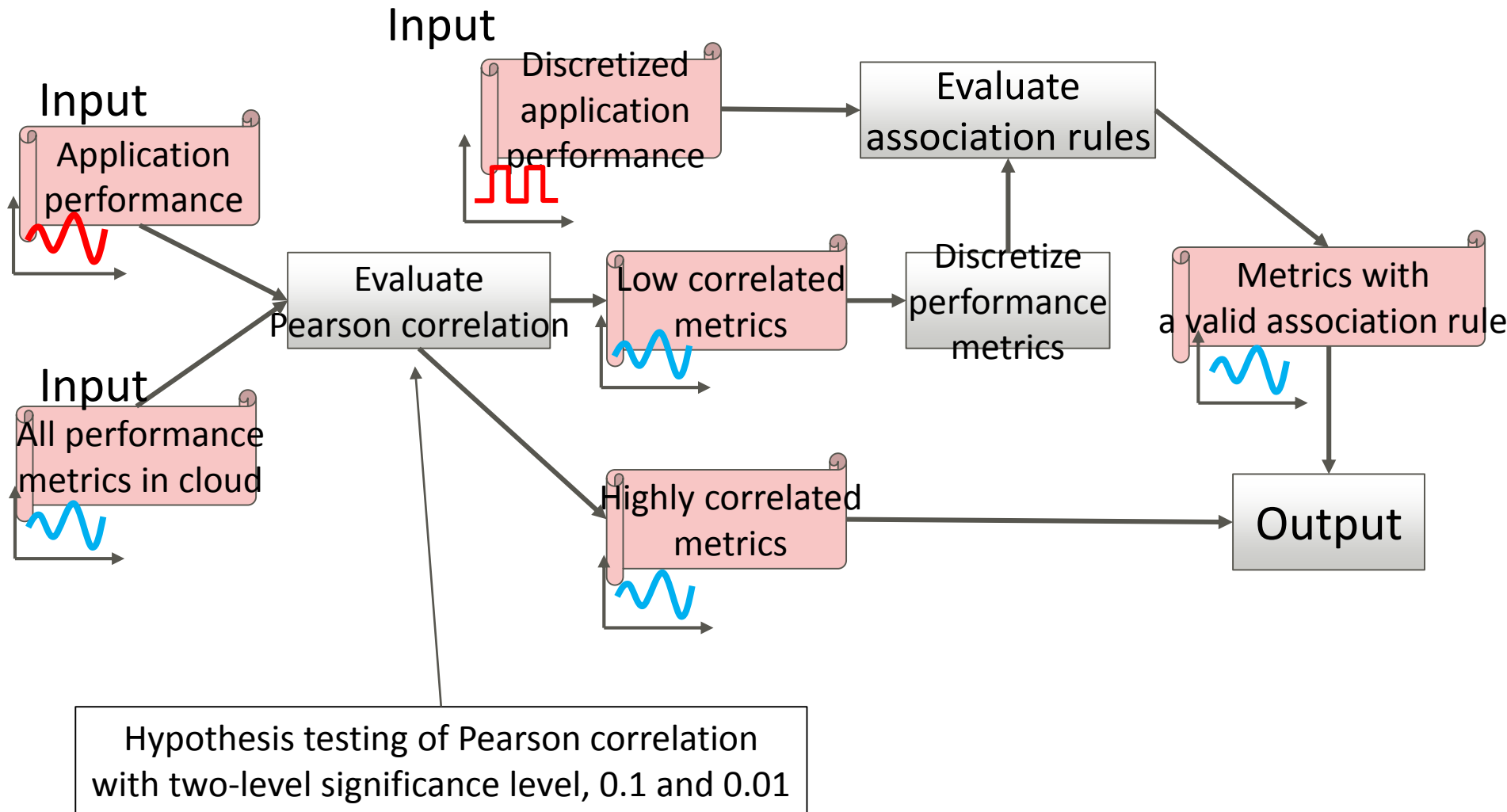
Discretized time series with threshold $m(t)$

Given the discretized application performance



Our Framework Overview

■ Applying the association rule mining



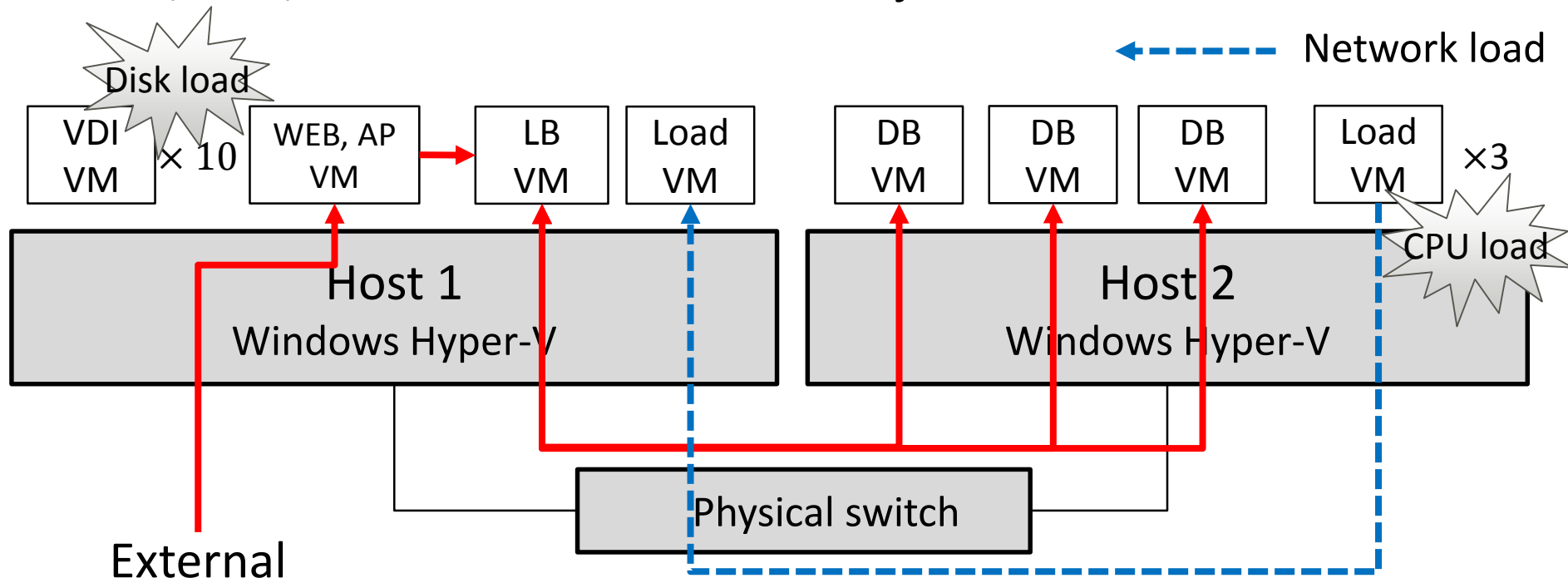
Experimental Evaluation

■ Experimental setup

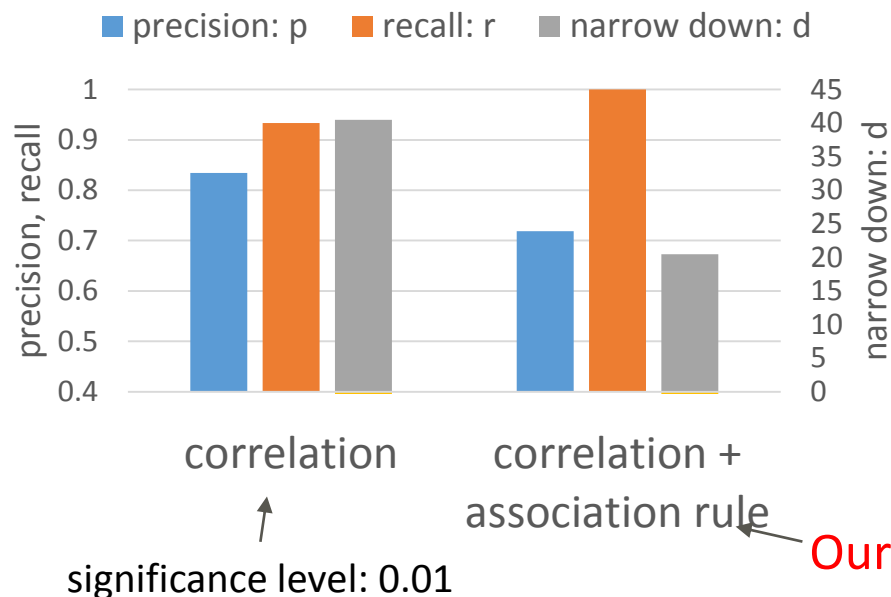
- 2 host servers, a physical switch
- Windows performance counters: **6,110 metrics**
- Applications: a typical web application, virtual desktop

■ CPU, Disk, Network bottlenecks are injected

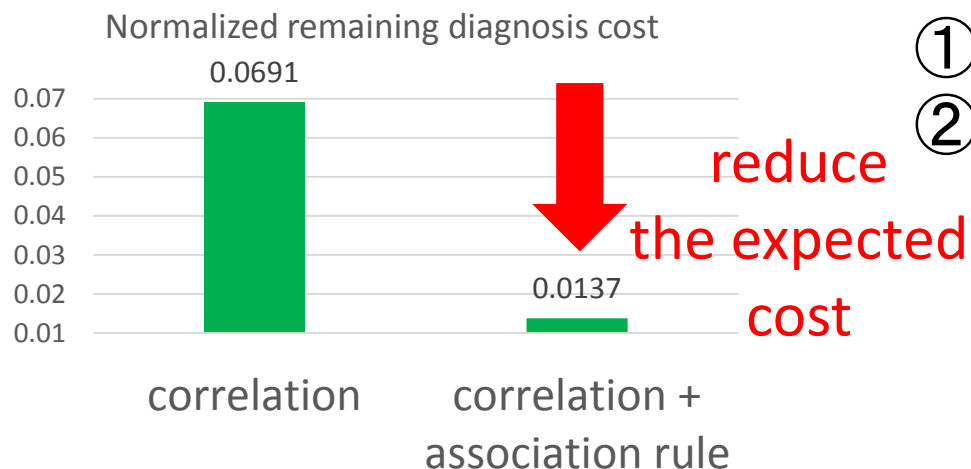
← Web access
← Network load



■ One of the main evaluation results



- ① Tradeoffs between precision and recall
- ② Larger number of metrics are selected by our framework



- ① Quantify the tradeoffs
- ② We expected that our framework reduces the diagnosis cost by **> 80%** in this case.

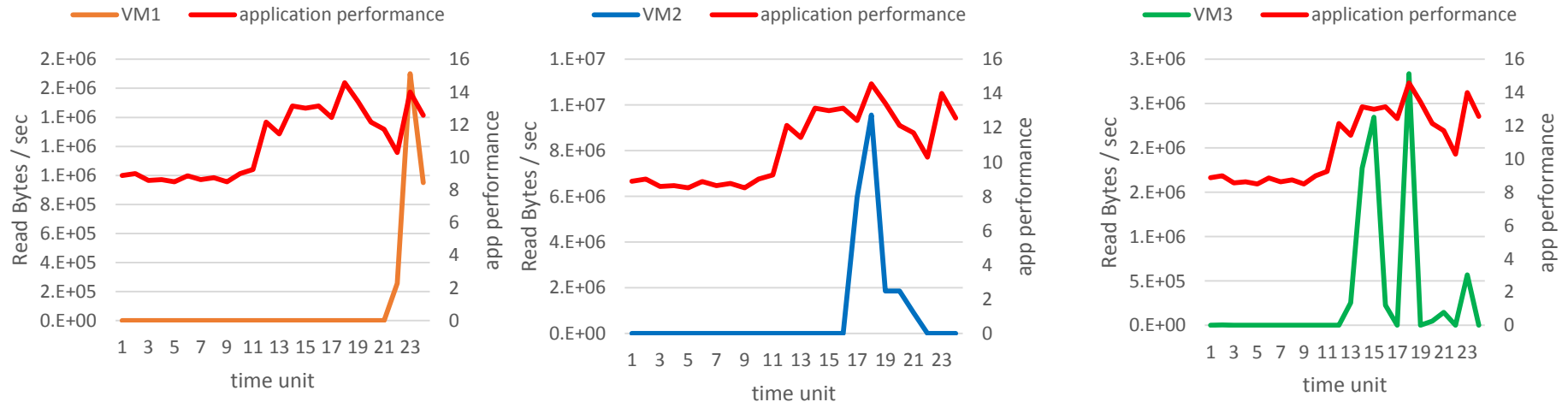
Testing on a Real Data Set

Real data set from a Virtual Desktop Infrastructure (VDI)

- About **300 VMs** are running on Windows Hyper-V
- Windows performance counters: about **35,000 metrics**
- Application performance is obtained from benchmark results
- Performance problems caused by storage resource bottlenecks.

Examples of the selected causal metrics

- Support threshold is set to 0.2 Our framework can capture these metrics!



- We proposed a performance diagnosis framework
 - Our framework selects metrics that cause application performance problem
 - Our framework can capture temporary correlated metrics with application performance
 - => **use association rule mining technique**
 - => reduce false negatives
- We evaluated our framework
 - From the perspective of **the remaining diagnosis cost**
 - **Verification of the accuracy of the remaining diagnosis cost is future work.**
- We tested our framework on a real data set
 - Temporary correlated metrics actually exist
 - Our framework can capture those metrics

Questions?